



सत्यमेव जयते

Government of India

NCGG
National Centre for Good Governance

Annual Report | 2017-18

National Centre for Good Governance

An Autonomous Institution of Department of Administrative Reforms &
Public Grievances, Government of India

Annual Report 2017-18



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INTRODUCTION

I. About the Centre:

The National Centre for Good Governance (NCGG) has been established by the Government of India under the aegis of the Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, New Delhi. Prior to this the Centre was under the aegis of Department of Personnel and Training, New Delhi. The Centre was created by upgrading the erstwhile National Institution of Administrative Research (NIAR), Lal Bahadur Shastri National Academy of Administration (LBSNAA), Mussoorie, with an expanded mandate. NCGG is an autonomous institution registered as a Society under the Societies Registration Act 1860, with its Head Office at New Delhi and Registered Office at Mussoorie.

II. Mandate of NCGG:

The National Centre for Good Governance is envisaged to be the apex think-tank of the country that would guide Government and help in implementing good Governance reforms. It seeks to be a high-level institute for research and training to deal with the entire gamut of governance issues from the National to State to the local level and in sectors across the Government. It aims to be a national level

multi-disciplinary institute devoted to action-research and analytical studies for supporting good governance strategy, action plan and their implementation with its jurisdiction all over India.

The outcome of the Centre's work is in the form of research papers, studies on best practices on Governance reforms and policy analysis. Its goal is to provide the necessary direction, guidance and capacity-building inputs on Governance and management issues to the Central and State Government organizations, Central Training Institutes and State Administrative Training Institutes.

III. Objectives:

The objectives and functions of NCGG are:

- i. To be the apex think tank of the country in guiding and implementing Citizen Centric good Governance reforms – administrative, social, financial and political.
- ii. To function as a national repository on information on best practices, initiatives and methodologies that promote good Governance, e-Governance initiatives, change management and capacity building within the Government.

- iii. To work towards resolution of key issues in governance, analysis of policy and programme implementation, develop action plans, support governance reforms and provide help in developing synergy across various sectors and Ministries/Departments of GoI, and State Governments.
- iv. To initiate research into various aspects of regulatory and developmental administration, urban and regional planning, sustainable development, social sector programmes and public management/ public policy with special reference to agrarian issues.
- v. To coordinate and organize training programmes sponsored by various government, non-government and foreign agencies. NCGG would provide direction, guidance and capacity building inputs on governance and management issues to the Central /State Government organizations and Central Training Institutes and State ATIs in the form of research papers, best practices on governance reforms, policy analysis and options.
- vi. To hold National Consultations on topical issues, involving all the concerned stakeholders, with a view to evolve consensus with regard to the adoption and execution of policies in the public interest. To interact with other national and international organisations, in and outside government, engaged in research and training in subject areas of mutual interest.

IV. Governing Body:

NCGG is governed by a Governing Body, under the Chairmanship of the Cabinet Secretary. The affairs of the Society are being managed under the overall superintendence, direction and control of the Governing Body. The other members include secretaries of various departments of government of India, eminent academicians and members of Civil Society with expertise and interest in governance reforms. The composition of the members of the Governing Body is listed in Annexure I.

V. Management Committee:

NCGG has a Management Committee with Secretary, Department of Personnel & Training (DoPT) as the Chairperson. The other members are heads of reputed training institutes, research organizations and eminent administrators and academicians. The composition of the members of the Management Committee is listed in Annexure II.

VI. Area of Operation:

During the year, NCGG did work in following areas:

- Governance;
- Water & Sanitation;
- Social Sector;
- Training; and
- Climate Change & Environment;

departmental officials for discussion on suggested changes and adoption of proposed changes by the department.

After the final workshop, NCGG and concerned departmental officials work on suggested simplified forms. The department does the process to get approval from the competent authority to implement simplified forms.

During the year 10 Technical workshops on 'Citizen Centric Governance' Simplification of Forms: were held with the following Ministries/ Departments:

- | | |
|--|--|
| <ul style="list-style-type: none">(i) Department of Posts, Ministry of Personnel, Public Grievances and Pensions, Government of India(ii) Food Safety and Standards Authority of India (FSSAI), Ministry of Health and Family Welfare, Government of India(iii) Department of Women and Child Development, Ministry of Women and Child Development, Government of India | <ul style="list-style-type: none">(iv) Department of Pension and Pensioners' Welfare, Ministry of Personnel, Public Grievances and Pensions, Government of India(v) Department of Pension and Pensioners' Welfare, Ministry of Personnel, Public Grievances and Pensions, Government of India(vi) Office of the Commissioner (Handlooms), Ministry of Textiles, Government of India(vii) Department of Posts, Ministry of Communications, Government of India(viii) Archaeological Survey of India, Ministry of Culture, Government of India(ix) Office of the Commissioner (Handicraft), Ministry of Textiles, Government of India(x) Delhi Development Authority (DDA), Ministry of Urban Development, Government of India. |
|--|--|



II. National Rural Drinking Water Program and Swachh Bharat Mission (Gramin)

National Key Resource Centre for Water and Swachh Bharat Mission (Gramin):

The Government of India, Ministry of Drinking Water and Sanitation has empanelled the National Centre for Good Governance, Mussoorie as one of the National Key Resource Centres on Water and SBM (G). The National Key Resource Centre (NKRC) at NCGG aims at apprising the senior management personnel and key policy makers working in this sector with the latest developments in the field and to equip them with knowledge that would help them in developing a comprehensive understanding of the sector and enable them to make more effective interventions.

Capacity Building Training Programmes on Water and Swachh Bharat Mission (G):

The National Centre for Good Governance (NCGG) has been organizing a series of Capacity Building Training Programmes which have been entrusted by the Ministry of Drinking Water and Sanitation (MoDWS), Government of India in both Water and SBM (Gramin) sector separately. Initially, the

programmes were jointly conducted for both Water & Sanitation sector. However, from 2012 onwards the trainings are being conducted separately for Water and Sanitation (now Swachh Bharat Mission-Gramin). The target groups for these training interventions were the Administrators of development agencies, Engineers from PHEDs, Elected Representatives from PRIs and various voluntary organizations.

State Specific Capacity Building Training Programmes under Water sector:

NCGG has successfully organized four Training cum Exposure visit on water issues for Public Health Engineering Department for the state of Rajasthan. A total of 98 Engineers were trained. In addition, NCGG has organized one training programme for the Engineers of Water Resource Department for Rajasthan State in which 22 Engineers were trained. The CBTP aimed to address the emerging issues related to water sector with a view to get an insight into the status of water related issues in the state and also exposure to show the best practices of community managed water supply scheme, community-based demand driven and participatory approach with community mobilization and involvement. The programmes organized during 2017-18 are listed in Annexure IV.



Swachh Bharat Mission (Gramin) and its Objectives:

To accelerate the effort to achieve Universal Sanitation Coverage and to put focus on sanitation, the Prime Minister of India, Shri Narendra Modi, launched the Swachh Bharat Mission on 2nd October, 2014. It aims to achieve Swachh Bharat by 2019 as a tribute to Mahatma Gandhi on his 150th Birth Anniversary. The Mission's target is to improve the cleanliness levels in rural India through appropriate Solid and Liquid Waste Management (SLWM) activities by making the Gram Panchayats Open Defecation Free (ODF) clean and sanitized.

The main objectives of the Swachh Bharat Mission (Gramin) are:

- (i) to bring an improvement in the general quality of life in the rural areas;
- (ii) to accelerate sanitation coverage in rural areas to ensure all Gram Panchayats attain Nirmal status up to 2019;
- (iii) to motivate the Panchayati Raj Institutions and communities promoting sustainable sanitation facilities through awareness creation

- and health education;
- (iv) to encourage adoption of ecologically and economically effective technologies for sustainable sanitation; and
- (v) to develop community managed environmental sanitation systems focusing on overall cleanliness in the rural areas.

Capacity Building Training Programmes for DMs/DCs/CEOs/ZP Presidents on Swachh Bharat Mission (Gramin):

The Ministry of Drinking Water and Sanitation (MoDWS), Government of India has assigned the National Centre for Good Governance to organize Training-cum-Orientation Workshops on Swachh Bharat Mission (SBM-G) for District Magistrates/ District Collectors/Chief Executive Officers and Zilla Panchayat Presidents (DCs/DMs/CEOs/ZP Presidents). The objective of the programme is to create awareness, gain knowledge and learn best practices and to ensure the better implementation and sustenance of National Mission across the country. In this context, a series of Orientation Training Programme on Swachh Bharat Mission (G) were organized for DCs/DMs/CEOs/ZP Presidents/ BDOs by



NCGG in the first phase during 2015-16. Further NCGG has organized Capacity Building Training Programmes for Zilla Swachh Bharat Preraks (ZSBP) during 2017-18 where a total of 180 ZSBP have been trained on SBM (G). The programmes are listed in Annexure V.

State Specific Capacity Building Training Programmes under Swachh Bharat Mission (Gramin):

In addition above, KRC, NCGG has organized state specific Capacity Building Training Programmes for ZP members/twenty-points programme members, PRIs for the district of Bokaro, Hazaribagh and Khunti of Jharkhand State. A total of 5 training programmes were conducted, in which three programmes were conducted for District Bokaro; two programmes were conducted for District Hazaribagh for Jharkhand State during 2017-18. A total of 182 participants were trained. The key objective of these programmes is to sensitize the participants to achieve the ODF objective demand driven and community managed campaign which is essential to motivate masses at GP level so that they can initiate the advocacy process at the village level in their respective district to create an enabling environment for ironing out the barrier in implementation of SBM (G). Details are given in Annexure VI.

Trainings on Public Policy, Governance and Advanced Leadership Development Programmes:

The National Centre for Good Governance (NCGG), Department of Administrative Reforms & Public Grievances, Govt. of India has organized Training Programmes for State Administrative Services (SAS) at Indira Bhawan Campus, LBSNAA, Mussoorie on “**Public Policy & Governance**” and “**Advanced Leadership Development Programme**” for various States of the country. The key objectives of the training programmes are as follows:

- ☞ To provide an over-arching view of various perspectives of Public Policy & Governance;
- ☞ To equip officers with techniques for improving delivery of public service;
- ☞ To share the best practice on governance and public policy, so as to enable contextualized adoption and scaling up at national, state and local government levels;
- ☞ To discuss on global best practices on good governance and public policy and



their relevance in Indian context;

- ☞ To create awareness among the state officials about the changing scenario of public policies with increasing influence to national and international drivers;
- ☞ To enhance the capacity of state officials to minimize the personal risk, participatory governance, respect to administrative ethics and values, and concern of legal and constitutional base of a public policy;
- ☞ To strengthen the state authorities in making balance with modern obligations and traditional governance, in order to efficient public service delivery; and
- ☞ To strengthen the state authorities to formulate contemporary policies, their implementation governance, and monitoring and evaluation of public service delivery process in order to ensure Good Governance

In continuation of this series of training programmes, NCGG has conducted 6 training programmes (August, 2017 to February, 2018) on Public Policy & Governance and Advanced Leadership Development Programmes for the various States wherein a total of 149 officers were participated. The training programmes are being supported by the General Administrative Department (GAD) of the concerned State. The details are listed in Annexure VII.

Training Programme for Judges of Uttarakhand:

The Uttarakhand Judicial & Legal Academy (UJALA) has also entrusted to National Centre for Good Governance on Special Training Programme for Civil Judges (Jr. Division-2014 for State of Uttarakhand. These training programmes for Judges is the first step towards realizing the vision of the Hon'ble High Court of Uttarakhand for improving the judicial system of the State. The details are given in Annexure VIII.





III. Trainings 2017-2018

Mid-Career Training Programme in Field Administration for Civil Servants of Bangladesh:

The National Centre for Good Governance has been engaged to conduct Mid-Career Training Programme in Field Administration for Civil Servants of Bangladesh at NCGG, Mussoorie since April, 2013. NCGG was given the mandate to train 1500 civil servants of Bangladesh by the Ministry of External Affairs.

The importance of MCTP programmes has been highlighted during the Joint Declaration dated June 7, 2015 between Bangladesh and India during the visit of Prime Minister of India to Bangladesh and subsequent commitment of India to training and capacity building of Bangladesh officials. During the visit of Bangladesh Prime Minister to India in April 8, 2017, the Prime Minister of Bangladesh expressed



satisfaction on the Mid Career Training Programmes.

NCGG has successfully organized 8 programmes from April, 2017 to March 2018 and trained 272 Civil Servants of Bangladesh during the period. Thus a total of 1407 participants have been trained till March, 2018 by the Centre.

The objectives of the Training Programme are:

- To have an understanding of Indian Administrative and Governance Approaches.
- To gain an insight into the Indian Rural Development Approaches and Best Practices.
- To gain an insight into the Urban Development Plan and learn from the best practices adopted.
- To have an understanding of various good e-governance experiences on India in various sectors.
- To learn from the Disaster Management Techniques and approaches through Case Studies.
- To have an exposure to Good Projects.

The programmes organized during 2017-18 are listed in Annexure IX.

Special Training Programme for Deputy Commissioners of Bangladesh:



In addition to the Mid Career Training Programme in Field Administration for Bangladesh's Civil Servants, the Ministry of External Affairs (MEA), Govt. of India, New Delhi assigned NCGG with the task of organizing three Special Training Programmes for Deputy Commissioners (DCs) of Bangladesh during 2017-18. NCGG has successfully conducted the programmes and trained almost all the DCs of all 64 districts of Bangladesh. A total of 124 Deputy Commissioners have been trained till date by NCGG. In the three special training programmes conducted this year a total of 48 participants have been trained. The programmes were very well received by the

participants. The programmes organized during 2017-18 are listed in Annexure X.

Management Development Programmes:

NCGG has successfully conducted 4 Five-Days Management Development Programmes for Senior Executive of Coal India Ltd. and Senior Officers of Lok Sabha Secretariat during the year at Mussoorie. A total of 78 participants have been trained in the above programmes. The programmes were very well received by the participants both for content and delivery.

Training Programme for State Civil Servants:

In addition, the NCGG has also organized a Five-Day Training Programme on Public Policy and Governance for the Officers of Odisha Administrative Service and two weeks Training Programmes on Public Policy and Governance for the officers of Mizoram Civil Service and Manipur Civil Service. The programmes were very well received by the participants. The details of the programmes are listed in Annexure XI. A total of 58 participants have been trained in the above programmes. The programmes were very well received by the participants both for content and delivery.



IV. Centre for Climate Change & Environment (CCC&E):

The Centre for Climate Change & Environment (CCC&E) was established in the National Centre for Good Governance (erstwhile National Institute of Administrative Research) in collaboration with the United Nations Development Program (UNDP) in 2011. Over the tenure of four years, the Centre has worked with LBSNAA and the State Administrative Training Institutes (ATIs) to develop Climate Change Training Modules for use as reference material for Civil Service Officers under-training at these institutes. The Centre is committed to build capacities of Civil Service Officers on climate change issues by enhancing their knowledge-base and skill-set for effectively addressing the challenges posed by climate change in their sectoral domains. The Centre, in its capacity as a knowledge institution, has also developed knowledge products on climate change.

Training material used by LBSNAA was reviewed and revised through engagement of KPMG India. Modules have been developed

for Foundation Course, Inducting Training Programme, IAS Professional Phase I – Phase V courses. Accordingly, climate change courses were incorporated in the training programmes (Foundation Course, Phase I, Phase IV and Phase V) as per revised framework. During the year continuous follow up has been done with LBSNAA faculty and State ATIs for incorporating the modules in their training framework. Further, training material were developed for State ATIs after a Training Need Assessment exercise. KPMG India was engaged by UNDP, India to develop these modules which include common as well as region specific training modules on Climate Change for various geo-climatic zones of India i.e. Arid Zone, Central Zone, Coastal Zone, Himalayan Region, Indo-Gangetic Zone and North East Zone.

CCC&E has submitted a proposal to the Ministry of Environment Forests and Climate Change, Government of India to support its activities in order to continue contributing to the international and national commitments of India related to climate change.



FACILITIES AVAILABLE AT NCGG, MUSSOORIE

The Building Complex includes Faculty rooms, office space for staff, library, computer laboratory, conference hall, guest rooms, dining hall, kitchen, and lounge.

The Library consists of a specialized collection on regional and urban planning, environmental studies, and reports of various research studies conducted by NCGG. The computerized catalogue and bibliographic services of the Gandhi Smiti Library of the

Academy are also available for use of the Centre.

The Computer Laboratory has ten work stations, digitizing and scanning facilities, colour printers, word processing and statistical software.





The Conference Hall can accommodate up to 40 participants and is equipped with multi-media facilities.



NCGG TEAM

Office Bearers and the Faculty of NCGG

	<p>Shri K.V. Eapen, Secretary, DARPG and Director General, NCGG (from October 17, 2018 to till date): He is an IAS officer of the 1984 batch of Assam Meghalaya Cadre. He is currently working as Director General, National Centre for Good Governance and Secretary, M/o Personnel, Public Grievances & Pensions D/o Administrative Reforms & Public Grievances, Government of India. Earlier he has held several important positions in his career such as Addl Chief Secy/Additional Secretary, Tribal Affairs, Labour department, Planning & Dev Deptt, Chairman Power Department among other important positions. He also worked in the International Monetary Fund (IMF), Washington as Senior Adviser to Executive Director, looking after Bangladesh, Bhutan, India and Sri Lanka. He holds Post Graduate Degrees in Economics and another on Macro Economic Policy and Planning from United Kingdom and PG diploma in Management. He also has undergone several trainings on WTO, Infrastructure Development and Financing and International Trade among others.</p>
	<p>Dr. Gyanendra Badgaiyan, Director General (from January, 2016 to October, 2017). Worked as a member of the IAS from 1991 to 2013 (January). He worked as Chief Economist at UNDP and Research Fellow at UN University. As a member of the IAS, he served in various policy and field level positions including Finance Secretary and Collector. He also taught at LBSNAA, Mussoorie as Professor, Economics. Studied Economics at Delhi School of Economics and Cambridge University and obtained PhD from Princeton University. He was succeeded by Shri K.V. Eapen, Secretary, DARPG, who assumed the charge of Director General, NCGG for remaining period of 2017-18.</p>
	<p>Ms. Poonam Singh, Associate Professor:-M.A. in Political Science, Post Graduate Diploma in Rural Development. Direct Trainer Skills (DTS), Lal Bahadur Shastri National Academy of Administration (LBSNAA) , Mussoorie, Design of Training (DOT), DOPT, GoI & UK at LBSNAA, Mussoorie. She has 20 years of work experience in Social Sector – especially in Planning, Monitoring and Research. She has worked as a Lecturer in Gaya College, Gaya (Magadh University, Bihar) from 1990-94, worked on Bihar Education Project, DPEP and Sarva Shiksha Abhiyan (SSA) from 1998 to Sept. 2005. She has been working as an Associate Professor with the erstwhile NIAR (now NCGG) from October, 2005 and is coordinating various projects related to research, monitoring and training in governance issues. Her publications are in the area of community governance and education sector.</p>
	<p>Dr. A. P. Singh, Associate Professor: M. Phil. & Ph.D. in Statistics. He has a long experience of conducting Social Science Research and in organizing trainings at National and International levels in the field of Management, Governance, Administration and Public Private Partnership. He has expertise in the area of Statistics and other areas of social science research such as Land Reforms, Education, Health and Rural Development. He has several published works in journals of repute and has books to his credit. He has been associated with successful completion and publishing of several research studies of different social sectors. He has successfully coordinated 55 International Training Programmes for Civil Servants of various countries and several National level Training Programmes for prestigious organizations such as Lok Sabha Secretariat, State Civil Servants, Senior Officers of Coal India among others.</p>
	<p>Dr. Bhupendra Singh Bisht, Associate Professor: M.A., Ph.D. in Geography from Kumaun University, Nainital (Uttarakhand). He holds more than 20 years experience in Research, Development and Training. He has worked as a Research Scientist in GBPIHED (an organization of Ministry of Environment, Forest & Climate Change, GoI) and has also worked as a Faculty in the Uttarakhand Academy of Administration, Nainital. He has published more than 30 research papers in National & International journals of repute and edited two books on “<i>Sanitation and Health in Rural India: Problem & Management Options</i>” with Shri Alok Kumar, IAS former Deputy Director, (LBSNAA) and “<i>Decentralized Governance on Water & Sanitation in India</i>” with Shri Kush Verma, IAS, Former DG, NCGG & Dr. Aiden Cronin, Chief Water & Sanitation, UNICEF, Indonesia. Dr. Bisht has also successfully organized 90 Capacity Building Training Programmes on Water & Sanitation, Public Policy & Governance and also on Advanced Leadership Training Programmes for across the country. He has undergone many professional trainings at different places in India and abroad.</p>

	<p>Dr. Gazala Hasan, Assistant Professor: M.Com., Ph.D. (Commerce), from Jamia Millia Islamia University, New Delhi, Direct Trainer Skills (DTS) Course at LBSNAA, Mussoorie. She has been involved in various Research Studies in the Social Sector, SSA, trainings and Management Development Program.</p>
	<p>Shri Sanjeev Sharma, Research Associate:- M.A. (Sociology), M.A. (English) from HNB Garhwal University, Srinagar, Pursuing Ph.D (Sociology) from Sainath University, Ranchi, PGDCA from MCRP University, Bhopal, Direct Trainer Skills (DTS) Course at LBSNAA, He has also completed a Certificate Course in DTP and Auto CAD from Graphic Era, Dehradun. He has published research articles in journals and books of repute and has been associated with successful completion and publishing of several research studies pertaining to different social sectors. He has Skills include Quantitative and Statistical Analysis using such packages like SPSS etc. He has been associated with successful coordination of 55 International Training Programmes for Civil Servants and several National level Training Programmes for prestigious organizations such as Lok Sabha Secretariat, State Civil Servants, Senior Officers of Coal India among others.</p>
	<p>Dr. Mukesh K. Bhandari, Research Associate: M.A. (Political Science), from H.P. University, Shimla, Ph.D. (Political Science), from H.N.B. Garhwal University, Srinagar. Diploma in Local Self Government from All India Institute of Local Self Government, Bombay, Direct Trainer Skills (DTS) Course at LBSNAA, Mussoorie. He has participated in four Training Programmes organized by Pragaya International Organization as Resource Person to impart training to District Officers and Gram Panchayat members in Himachal Pradesh and Jammu & Kashmir State “Indigenous People Rights”. Worked as field supervisor in the research programme: Assembly Election Study 2002 (postelection survey) organized by Lokniti: Centre for the study of Developing societies, Delhi, in Uttarakhand State. He has been associated with successful coordination of 55 International Training Programmes for Civil Servants and several National level Training Programmes for prestigious organizations such as Lok Sabha Secretariat, State Civil Servants, Senior Officers of Coal India among others.</p>
<p>Faculty under KRC Project:</p>	
	<p>Dr. A.K. Mishra, Consultant (Water & Sanitation Project), KRC: M.Sc. (Chemistry), B.Ed., from Kumaun University, Almora, Nainital, M.A. (Sociology), Ph.D. (Sociology) from Garhwal University, Srinagar. He holds more than 12 years experience in the area of Research, Social Mobilization, Training, Planning, Execution, Monitoring and overall management of Community-Driven, Demand-Responsive Approach based projects. He has also worked as a Specialist (Water & Sanitation) at Uttarakhand Academy of Administration, Nainital. He has acted as a Nodal Officer for the Nirmal Gram Puruskar (NGPs) Verification for the State of Himachal Pradesh and Jammu and Kashmir for the year (2007-08). He has undergone many professional trainings at different places within India and abroad specifically in Canada, Nepal and Thailand.</p>

ANNEXURE-I

Members of the Governing Body of the National Centre for Good Governance (NCGG)

1. Cabinet Secretary, Government of India, Cabinet Secretariat, Rashtrapati Bhawan, New Delhi – 110004 (Chairperson).
2. Secretary, Department of Personnel & Training (DoPT), Ministry of Personnel Public Grievances & Pensions, Government of India, North Block, New Delhi – 110 001 (Vice-Chairperson).
3. Finance Secretary, Govt. of India, Ministry of Finance, Department of Financial Services, New Delhi (Member).
4. Secretary, Ministry of Rural Development, Govt. of India, Krishi Bhavan, Dr. Rajendra Prasad Road, New Delhi – 110 001 (Member).
5. Secretary, Ministry of Urban Development, Govt. of India, Nirman Bhavan, Maulana Azad Road, New Delhi – 110 108 (Member).
6. Secretary, Deptt. of Health and Family Welfare, Ministry of Health and Family Welfare, Govt. of India, New Delhi (Member).
7. Secretary, Deptt. of School Education and Literacy, Ministry of Human Resource Development, Govt. of India, Shastri Bhavann New Delhi 110 001 (Member).
8. Secretary, Deptt. of Administrative Reforms & Public Grievances, Govt. of India, Sardar Patel Bhawan, Parliament Street, New Delhi – 110001 (Member).
9. Director, LBS National Academy of Administration, Mussoorie, Uttarakhand (Member).
10. Director, Indian Institute of Management Bangalore, Bannerghatta Road, Bangalore –560 076, Karnataka (Member).
11. Director, National Institute of Public Finance and Policy, 18/2, Satsang Vihar Marg, Special Institutional Area (Near JNU), New Delhi – 110067 (Member).
12. Sh. B.S. Baswan, IAS (Retd.), E-12/1, Vasant Vihar, New Delhi - 110 057 (Member)
13. Smt. Aruna Roy, Civil Society Representative, Mazdoor Kisan Shakti Sangathan (MKSS), Village Devdungri, Post Barar, District Rajsamand– 313341, Rajasthan (Member).
14. Dr. Indira Rajaraman, Reputed Economist, C/o PCGM and Secretary, Secretary's Department, Reserve Bank of India, 16 th floor, Central Office Building, Shahid Bhagat Singh Marg, Mumbai – 400001 (Member).
15. Prof. Niraja Gopal Jayal, Professor, Centre for the Study of Law and Governance, Jawaharlal Nehru University, New Delhi (Member).

16. Prof. Dipankar Gupta, Distinguished Professor and Director, Center for Public Affairs and Critical Theory, Department of Sociology, School of Humanities and Social Sciences, Shiv Nadar University, NH91, Tehsil Dadri, D 2 Cabin No. 3, First Floor, B Wing, Gautam Budh Nagar – 201 314, Uttar Pradesh (Member).
17. Prof. (Dr.) N.R. Madhava Menon, Eminent Jurist, "Devi Priya", Sairam Road, Opp. Pariksha Bhawan, Poojapura, Trivandrum – 695 012, Kerala (Member).
18. Joint Secretary (Training Division), Department of Personnel and Training, Ministry of Personnel, Public Grievances and Pensions, Block No. IV, Old JNU Campus, New Delhi – 110 067 (Member).
19. Director General, National Centre for Good Governance, Government of India, Block IV, 4th Floor, Old JNU Campus, New Delhi – 110 067 (Member Secretary).

ANNEXURE- II

Members of the Management Committee of the National Centre for Good Governance

1.	Secretary, DoPT, Govt. of India, New Delhi	Chairperson
2.	Director, LBSNAA, Mussoorie	Vice Chairperson
3.	Nominee of the Cabinet Secretary (AS/JS rank)	Member
4.	Additional Secretary, Department of Administrative Reforms and Public Grievances, Govt. of India, New Delhi	Member
5.	Joint Secretary, Training Division, DoPT, Govt. of India, New Delhi	Member
6.	Joint Secretary, Ministry of External Affairs, Govt. of India, New Delhi	Member
7.	Additional Secretary & FA (Home), Ministry of Home Affairs, Govt. of India, New Delhi	Member
8.	Director General, NCGG	Member Secretary

ANNEXURE-III

‘Citizen Centric Governance: Simplification of Forms’

Sl. No.	Name of the Workshop	Venue	Forms	Date
1.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Part – II Department of Posts Ministry of Communication	Conference Room – II, India International Centre New Delhi	32	24-04-2017
2.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Food Safety and Standards Authority of India Ministry of Health & Family Welfare	Lecture Room – II (Basement), India International Centre (Annexe), 40, Max Mueller Marg, New Delhi	06	27-04-2017
3.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Women & Child Development Ministry of Women & Child Development	Conference Room – II, India International Centre New Delhi	08	31-05-2017
4.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Pension & Pensioners; Welfare Ministry of Personnel, Public grievances and Pensions	Hall – 1 Civil Services officers’ Institute	29	30-06-2017
5.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Pension & Pensioners; Welfare Ministry of Personnel, Public grievances and Pensions	Conference Room – II, India International Centre New Delhi	29	31-07-2017
6.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Commissioner (Handlooms) Ministry of Textiles	Conference Room – II, India International Centre New Delhi	13	30-08-2017
7.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Commissioner (Handicraft) Ministry of Textiles	Conference Room – II, India International Centre New Delhi	44	06-10-2017
8.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Post, Ministry of Communication	Civil Services Officers’ Institute, Conference Room – I, Vinay Marg, Chanakyapuri, New Delhi	16	30-11-2017
9.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Archaeological Survey of India, Ministry of Culture	Civil Services Officers’ Institute, Conference Room – I, Vinay Marg, Chanakyapuri, New Delhi	23	23-02-2018
10.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Delhi Development Authority, Ministry of Urban Development	Civil Services Officers’ Institute, Conference Room – I, Vinay Marg, Chanakyapuri, New Delhi	44	28-03-2018

ANNEXURE-IV

Sl. No.	Title of the Workshop/Training Programmes	Training Venue	Duration
1.	I st Batch-Training cum Workshop and Exposure Visit of PHED Engineers on Water Issues for the State of Rajasthan	Indira Bhawan, LBSNAA Campus, Mussoorie	24-27 April, 2017
2.	II nd Batch-Training cum Workshop and Exposure Visit of PHED Engineers on Water Issues for the State of Rajasthan	Indira Bhawan Campus, LBSNAA, Mussoorie	18-22 Dec., 2017
3.	III rd Batch-Training cum Workshop and Exposure Visit of PHED Engineers on Water Issues for the State of Rajasthan	Indira Bhawan Campus, LBSNAA, Mussoorie	29 Jan., 2018 to 2 nd Feb., 2018
4.	IV th Batch -Training cum Workshop and Exposure Visit of PHED Engineers on Water Issues for the State of Rajasthan	Indira Bhawan Campus, LBSNAA, Mussoorie	6-10 March, 2018
5.	Training-cum-Workshop for Water Resources Engineers on Personality Development and Management Ethics for the State of Rajasthan	Indira Bhawan Campus, LBSNAA, Mussoorie	20-24 February, 2018

ANNEXURE-V

Sl. No.	Title of the Workshop/Training Programmes	Training Venue	Duration
1.	3-Days Capacity Building Training Programme for Zilla Swachh Bharat Preraks on SBM (G)	NASC, Pusa Campus, New Delhi	5-7 April, 2017
2.	3 Days Capacity Building Training Programme for Zila Swachh Bharat Prerak on Swachh Bharat Mission (G)	NASC, Pusa Campus, New Delhi	16-18 May, 2017
3.	3 Days Capacity Building Training Programme for Zila Swachh Bharat Prerak on Swachh Bharat Mission (G)	NASC, Pusa Campus, New Delhi	8-10 August, 2017
4.	3 Days Capacity Building Training Programme for Zila Swachh Bharat Preraks on Swachh Bharat Mission (G)	NASC, Pusa Campus, New Delhi	28-30 Nov., 2017

ANNEXURE-VI

Sl. No.	Title of the Workshop/Training Programmes	Training Venue	Duration
District Bokaro, Jharkhand			
1.	Training Programme for ZP Members on SBM (G) for the District Bokaro, Jharkhand	NASC, Pusa Campus, New Delhi	7-9 Sep., 2017
2.	Training Programme for ZP Members on SBM (G) for the District Bokaro, Jharkhand	NASC, Pusa Campus, New Delhi	29-31 Oct., 2017
3.	Training Programme for Mukhiya on SBM (G) for the District Bokaro, Jharkhand	ATI, Kolkata, West Bengal	4-6 Jan., 2018
District Hazaribagh, Jharkhand			
4.	First Training Programme for Key SBM (G) Members for District Hazaribagh, Jharkhand	Country Inn, Mussoorie	6-8 February, 2018
5.	Second Training Programme for Key SBM (G) Members for District Hazaribagh, Jharkhand	Country Inn & Suites by Radison, Mussoorie	7-9 March, 2018

ANNEXURE-VII

Sl. No.	Title of the Workshop/Training Programmes	Training Venue	Duration
1.	First Batch Training Programme on Public Policy and Governance for the Officers of State Administrative Services of Madhya Pradesh	Indira Bhawan, LBSNAA Campus, Mussoorie	1-5 August, 2017
2.	Second Batch Training Programme on Public Policy and Governance for the Officers of State Administrative Services of Madhya Pradesh	Indira Bhawan Campus, LBSNAA, Mussoorie	6-10 Nov., 2017
3.	5-Days Advanced Leadership Development Programme for the Officers of State Administrative Services of Sikkim	Indira Bhawan Campus, LBSNAA, Mussoorie	13-17 Nov., 2017
4.	Third Batch Training Programme on Public Policy and Governance for the Officers of State Administrative Services of Madhya Pradesh	Indira Bhawan Campus, LBSNAA, Mussoorie	11-15 Dec., 2017
5.	Training Programme on Public Policy and Governance for the Officers of Rajasthan Administrative Services	Indira Bhawan Campus, LBSNAA, Mussoorie	15-19 Jan., 2018
6.	Fourth Batch Training Programme on Public Policy and Governance for the Officers of State Administrative Services of Madhya Pradesh	Indira Bhawan Campus, LBSNAA, Mussoorie	12-16 Feb., 2018

ANNEXURE-VIII

Sl. No.	Title of the Workshop/Training Programmes	Training Venue	Duration
1.	Special Training Programme for Trainees Civil Judges (Jr. Div.) 2014 Batch of State of Uttarakhand	Indira Bhawan Campus, LBSNAA, Mussoorie	17-18 August, 2017

ANNEXURE-IX

- **Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh**

Sl. No.	Name of the Programme	Dates	Venue
1.	36 th Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh	10 th July, 2017 to 22 nd July, 2017	Mussoorie-Delhi
2.	37 th Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh	11 th September, 2017 to 23 rd September, 2017	Mussoorie-Delhi
3.	38 th Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh	3 rd October, 2017 to 15 th October, 2017	Mussoorie-Delhi
4.	39 th Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh	13 th November, 2017 to 25 th November, 2017	Mussoorie-Delhi
5.	40 th Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh	1 st January, 2018 to 13 th January, 2018	Mussoorie-Delhi
6.	41 st Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh	29 th January, 2018 to 10 th February, 2018	Mussoorie-Delhi
7.	42 nd Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh	5 th February, 2018 to 17 th February, 2018	Mussoorie-Delhi
8.	43 rd Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh	5 th March, 2018 to 17 th March, 2018	Mussoorie-Delhi

ANNEXURE-X

- **Special Training Programme for Deputy Commissioners(DCs) of Bangladesh**

Sl. No.	Name of the Programme	Dates	Venue
1.	5 th Special Training Programme for Deputy Commissioners of Bangladesh	29 th March, 2017 to 7 th April, 2017	Mussoorie-Delhi
2.	6 th Special Training Programme for Deputy Commissioners of Bangladesh	13 th September, 2017 to 22 nd September, 2017	Mussoorie-Delhi
3.	7 th Special Training Programme for Deputy Commissioners of Bangladesh	15 th November, 2017 to 24 th November, 2017	Mussoorie-Delhi

ANNEXURE-XI

- **Management Development Training Programme and Training Programmes for State Civil Servants**

Sl. No.	Name of the Programme	Dates	Venue
1.	Ist Programme on Developing Strategic Attributes in Evolving Business Scenario	17 th to 21 st April, 2017	Mussoorie
2.	13 th Management Development Programme for the officers of Lok Sabha Secretariat	12 th to 16 th June, 2017	Mussoorie
3.	2 nd Programme on Developing Strategic Attributes in Evolving Business Scenario	19 th to 23 rd June, 2017	Mussoorie
4.	Strategic Management Programme for Senior Executives of Coal India Ltd.	21 st to 25 th August, 2017	Mussoorie
5.	Advanced Leadership Development Programme on Public Policy and Governance for the officers of Mizoram Administrative Service	3 rd October, 2017 to 14 th October, 2017	Mussoorie
6.	6 th Training Programme on Public Policy and Governance for the Officers of Odisha Administrative Service	23 rd October, 2017 to 27 th October, 2017	Mussoorie
7.	Specialized Training Programme for Manipur Civil Service Probationers	30 th October, 2017 to 10 th November, 2017	Mussoorie



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