



सत्यमेव जयते

Government of India

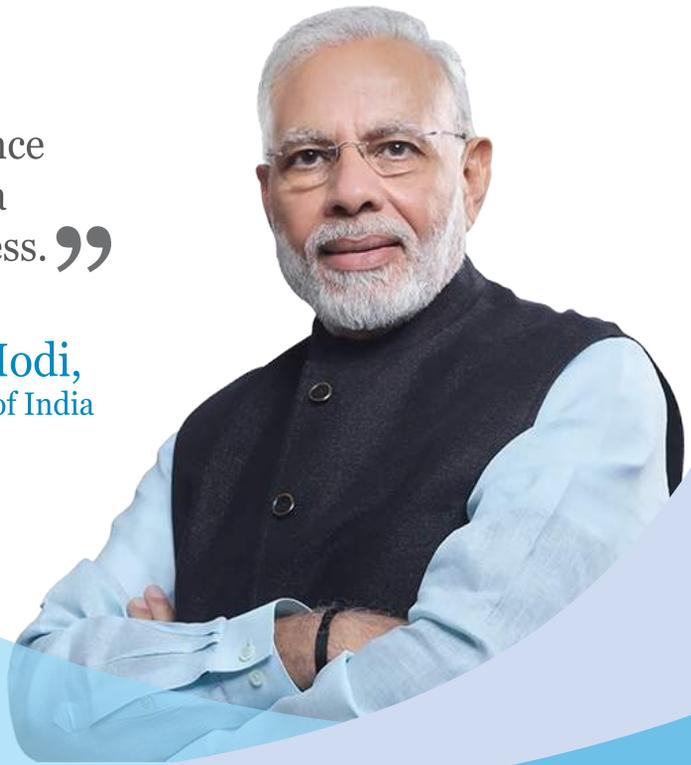
# Annual Report 2021-22

**National Centre for Good Governance**

Ministry of Personnel, Public Grievances & Pensions,  
Government of India

“ Good Governance  
is the key to a  
nation’s progress. ”

**Shri Narendra Modi,**  
Hon’ble Prime Minister of India





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Government of India

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## Executive Summary

This is the annual report for the year 2021-22 of the National Centre for Good Governance (NCGG), an apex-level autonomous institution set up in 2014 under the Ministry of Personnel, Public Grievances and Pensions. This document provides a summary of activities, publications, programmes, collaborations, etc. carried out by the Centre from April 1, 2021, to March 31, 2022.

NCGG works in the areas of governance, policy reforms, capacity building, and training of civil servants and technocrats of India and other developing countries. The Centre also serves as a think tank. The Centre acts as the national repository of information on various initiatives and best practices that promotes good governance, transparency and improved public service delivery. The Centre has been focusing on capacity building programmes for civil servants of various states/ UTs and other developing countries.

During the financial year 2021-22, amidst the COVID-19 pandemic, the Centre organized two ITEC webinars on 'administrative innovations' with participants from 13 countries on knowledge sharing of digitalized e-governance model of Passport Seva Kendra and on the regional connectivity scheme, UDAN. The Centre also conducted a series of webinars on governance practices, reforms and challenges of the administrations around the world and in India with participation from senior civil servants, academicians specialized in public administration, political science and sociology from over 100 universities of India, district collectors of aspirational districts, research scholars and experts. The Centre also undertook the capacity building of more than 200 civil servants from Jammu & Kashmir and Maldives during this period.

As part of outreach and collaborations, NCGG signed six MoUs with reputed organizations and research institutions working on policy, governance, public administration, capacity building and training to advance the research and training by strengthening knowledge and skills. The Centre also published a book on 'Good Governance Practices in a Pandemic' to assess, review and catalogue the practices employed by national, state and local level officials to tackle the health crisis. The NCGG has been continuously striving to contribute to improving governance and enhancing the quality of life of people.

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## Introduction

### I. About the Centre

In the year 2014, National Centre for Good Governance (NCGG) was set up as an apex-level institution under the Ministry of Personnel, Public Grievances and Pensions, Government of India. It has a head office in New Delhi and branch office in Mussoorie.

NCGG deals with a gamut of governance issues from local, state to national levels, across all sectors. The Centre is mandated to work in the areas of governance, policy reforms, capacity building and training of civil servants and technocrats of India and other developing countries. It also works as a think tank of the Government of India.

As an apex level institution of the country, the Centre provides guidance to various ministries/ departments of the government and its agencies and assists in initiating good governance and promoting policy reforms.

### II. Objectives

The objectives of NCGG are:

- i.) To be a think tank for governance and policy reforms, cutting across administrative, social, economic and financial spheres;
- ii.) To function as a national repository on information on best practices, initiatives and methodologies that promote good governance, e-Governance, innovation & change management within the government and its parastatal organizations;
- iii.) To initiate and participate in action research and capacity-building on various aspects of regulatory and development administration, public policy, governance and public management at the national, state and local levels;
- iv.) To advise on key issues in governance and develop synergy across various ministries/ departments of Government of India, and state governments;



- v.) To promote sharing and replication of innovative ideas and best practices in governance; and
- vi.) To interact with national and international organizations, in and outside the government, engaged in research and capacity building in these spheres.

### III. Governing Body

The affairs of the NCGG are managed under the overall superintendence and direction of the governing body, which is headed by the Cabinet Secretary. It has Secretaries of 9 ministries/ departments of the Government of India and 5 persons viz. academicians, eminent administrators, specialists, eminent innovators, heads of reputed institutions as members. The Director General who is the Chief Executive of NCGG acts as the Member–Secretary of the governing body. The composition of the Governing Body is at **Annex–I**.

### IV. Management Committee

NCGG has a Management Committee with Secretary, Department of Administrative Reforms & Public Grievances (DARPG) as the Chairperson. The composition of the Management Committee is at **Annex–II**.

## Activities of NCGG during the year 2021–22

### I. Capacity building of civil servants of Maldives

The National Centre for Good Governance has been conducting capacity building programmes on public policy, public service delivery and governance. An MoU was signed between India and Maldives during the state visit of the Hon'ble Prime Minister Shri Narendra Modi to Maldives on 8th June, 2019 to train 1,000 civil servants of Maldives for over a period of 5 years.

The agreement envisages that NCGG will be the nodal institution for designing customised training modules for the Civil Service Commission, Maldives and oversee its implementation. The training programmes will include subjects such as public administration, e-governance & public service delivery, public policy & governance, information technology, best practices in fisheries in coastal areas, agro-based practices, self-help group initiatives, urban development and planning, ethics in administration and challenges in the implementation of SDGs. Maldives will



nominate suitable civil servants at the senior/ executive/ middle management levels.

Further, the NCGG will assist the Civil Services Training Institute, a subsidiary of the Civil Service Commission, Maldives, to develop training programmes and materials, and assist in organizing the exchange of experts as per the demands of the Civil Services Commission.

The objectives of the capacity building programme are:

- i.) provide a platform for policy dialogue and knowledge sharing, thereby highlighting the role of good governance and public policy for sustainable development;
- ii.) facilitate the sharing of lessons, cross country experiences and best practices on governance, field administration and public policy in the region;
- iii.) detailed insights into the frameworks adopted by the Government of India in implementing projects, including IT applications and e-governance;
- iv.) detailed insights into the inter-disciplinary field of public policy and governance essentially in the areas of education, health, urban reforms, financial policy, energy

security, environment, disaster management, fisheries development, and other areas; and

- v.) field exposure to transformative projects in various areas such as infrastructure development, power projects, transport, self-help group, handicraft, handloom, etc.

During the year 2021–22, despite Covid-19 pandemic, NCGG organized capacity building programmes in five batches and trained over 144 civil servants from the Republic of Maldives. The capacity building programme conducted during the year 2021-22, are at **Annex – III**.

## II. Capacity building of Jammu & Kashmir Administrative Service officers

With a focus on good governance, public policy and field administration, it was decided to train 2,000 senior officers belonging to Jammu & Kashmir Administrative Service on the lines of Indian Administrative Service. This was announced by the Hon'ble Minister of State for Personnel, Public Grievances & Pensions, Dr. Jitendra Singh during the regional conference on replication of good governance practices held on July 1–2, 2021 at Srinagar. This conference was organized by DAR&PG and Government of Jammu & Kashmir.



Consequently, during the conference, an MoU was signed between the National Centre for Good Governance (NCGG and Jammu & Kashmir Institute of Management, Public Administration & Rural Development (J&KIMPARD) to design and conduct the capacity building programmes for the senior officers of Jammu & Kashmir. After several rounds of meeting held between NCGG & J&KIMPARD, which was chaired by DG, NCGG and Secretary, DAR&PG, NCGG was delegated to outline a roadmap covering the modalities of the capacity building programme for the officers of Jammu & Kashmir. NCGG developed the module and worked out the schedule and trained senior officials of Jammu & Kashmir Administrative Service and UT of Ladakh in three batches.

The details of the capacity building programmes conducted during the year 2021-22 are at **Annex-IV**.

### III. NCGG-ITEC Webinars

In the wake of Covid – 19 pandemic, webinars on 'administrative innovations' brought together the senior civil servants of India and neighboring countries. These webinars also encouraged knowledge sharing sessions on disseminating innovative practices in the field of administration. These webinars were organized in collaboration with the Ministry of External Affairs, Government of India.

166 international participants attended these webinars from Myanmar, Maldives, Vietnam, Bhutan, Tunisia, Morocco, Cambodia, Bangladesh, Kenya, Azerbaijan, Trinidad & Tobago, Kingdom of Eswatini, etc.

NCGG has organized 2 NCGG – ITEC webinars on administrative innovations with a focus on subjects such as: Passport Seva Kendra, e-Office, India Post and UDAN (Ude Desh ka Aam Nagrik). details of the same is at **Annex-V**.

### IV. Good Governance Webinar Series

During the covid – 19 pandemic, NCGG organized a series of good governance webinars aimed at understanding the contemporary challenges in governance.

Eminent lead speakers from all over the country such as: Shri Sanjay Bhattacharya, Secretary, (CPV & OIA), Ministry of External Affairs, Govt. of India, Shri Vineet Pandey, Secretary, Department of Posts, Dr. Neeta Verma, Director General, NIC, Dr. Sekhar Bonu, DG, DMEO, NITI Aayog, Shri Simrandeep Singh, Secretary, Dept. of Planning Development, IT, Food, Civil Supplies & Consumer Affairs, Govt. of J&K, Shri Rohit Kansal, Principal Secretary, Power Development Department, Govt. of J&K, Prof. Ramesh K. Arora, Chairman, MDA, Jaipur, Prof. C. Sheela Reddy, Principal, Sri Venkateshwara College, Delhi University, Dr. Shalini Rajneesh, ACS (Planning), Govt. of Karnataka, Dr. Rajendra Nimje, DG, CGG, Hyderabad, Prof. Ramabrahmam Ivaturi, VC, Central University, Koraput, Odisha, Prof. Sushma Yadav, Member, UGC, Prof. Rumki Basu, Professor, Public Administration & former head, Dept. of Pol. Science, Jamia Millia Islamia, enthusiastically participated in these webinars.

Every year 26th November is marked as Indian Constitution Day to celebrate the adoption of the Constitution of India. As part of the celebrations a number of activities aimed at highlighting the values and principles enshrined in the constitution were organized. In 2021, NCGG conducted a webinar on 'Civil Services under the Indian Constitution'. Secretary, DARPG and DG, NCGG, Shri V. Srinivas chaired the session and as lead speaker Prof. C. Sheela Reddy, Principal, Sri Venkateshwara College, DU highlighted the need to increase awareness about the Indian Constitution among the civil services officers.

NCGG has conducted a webinar on the Comparative History of Civil Services of United States of America, Nigeria and India with an aim to highlight the comparative history of civil services and a wide array of reforms aimed at building a civil service that is relevant for the 21st century. Prof. Meghna Sabarwal, Professor and Department Head, Public & Nonprofit Management Programme, University of Texas and Dr. Chukwuka Onyekwena, Executive Director, Centre for Studies of the Economies of Africa addressed this webinar as lead speakers.

The participants of the webinars comprised of senior civil servants, academicians specialized in public administration, political science and sociology from over 100 universities of India, faculties of Indian Institute of Management (IIMs), district collectors from aspirational districts, research scholars, expert speakers, resource persons of NCGG, senior officers from DAR&PG, among others.

The details of the good governance webinar series conducted during the financial year 2021-22 is at Annex – VI.

#### **V. Conference on ‘evidence-based policy making in governance’**

A conference on ‘evidence-based policy making in governance’ was held on May 24th 2021 under the chairmanship of Shri V. Srinivas, Secretary, DARPG and DG, NCGG in which he quoted the vision of the Hon’ble Prime Minister of India from his speech on November, 2018 that *‘evidence-based policy making will be a part of governance by 2022.’* The aim of the conference was to seek responses from eminent academicians on aspects pertaining to key features of the scheme, effective dissemination and attraction for civil servants, academicians, scholars and social scientists so as to facilitate setting up of the first National Public Policy and Governance Laboratory.

The conference was attended by Smt. Jaya Dubey, JS, DARPG, Prof. Ramabrahmam Ivaturi, VC, Central University, Koraput, Odisha, Prof. Sushma Yadav, Member, UGC, Prof. C. Sheela Reddy, Principal, Sri Venkateshwara College, DU, Prof. Prashant Salwan, Professor of Strategy and International Business, IIM, Indore, Prof. Rumki Basu, Professor, Public Administration & former head, Dept. of Pol. Science, Jamia Millia Islamia, Prof. Ramesh K. Arora, Chairman, MDA, Jaipur, Dr. Ramya Chitrapu, Doctoral Research Scholar, Dept. of Pol. Science, University of Hyderabad and the NCGG team comprising of Prof. Poonam Singh, Dr. A.P. Singh and Dr. B.S. Bisht.

### **Collaborations**

#### **i.) MoU signed between the Department of Administrative Reforms & Public Grievances, Government of India and Public Service Commission, Office of the President, the Republic of Gambia on refurbishing personnel administration and governance reforms**

An MoU was signed on July 8, 2021 for a period of 3 years with the objective to promote bilateral cooperation in refurbishing personnel administration and governance reforms between the public services of both countries.

#### **ii.) MoU signed between Centre for Innovations in Public Systems (CIPS) and National Centre for Good Governance (NCGG)**

An MoU was signed on January 3, 2022 for a period of 3 years with an objective to establish, maintain and enhance intellectual interaction between NCGG and CIPS through specific initiatives viz., exchange of knowledge and sharing innovative models that have potential for replication; an MoU hosting and visiting delegations; undertaking joint assignments; sharing infrastructure facilities and exchange of relevant publications.

**iii.) MoU signed between IC Centre for Governance, New Delhi and National Centre for Good Governance (NCGG)**

An MoU was signed on March 11, 2022 for a period of 5 years on areas such as preparing case studies on best practices in administration and disseminating the same for wider adoption and replication and conducting research studies on administrative reforms with a view to improve the quality of public governance.

**iv.) MoU signed between Indian Institute of Management, Visakhapatnam and National Centre for Good Governance (NCGG)**

An MoU was signed on July 29, 2021 for a period of 5 years to jointly explore academic title granting programmes; collaboration for resource sharing, participation of faculty experts in joint consulting and research projects as per respective institutional guidelines; promoting and encouraging activities of joint research in the fields of common interest; collaborating in joint activities and encouraging exchange of academic faculty and researchers.

**v.) MoU signed between Indian Institute of Management, Indore and National Centre for Good Governance (NCGG)**

An MoU was signed on August 9, 2021 for a period of 3 years to promote and encourage the

exchange of academic staff and students; explore degree granting programmes; collaboration and resource sharing, participation of faculty experts in joint consulting research projects as per the guidelines of both the institutes; designing and conducting joint training programmes in public administration and good governance; promoting and encouraging activities of joint research in fields of common interest; facilitating collaboration in joint social initiatives, policy formulation, Good Governance index ranking and exchanging research and educational data to be used for education and training purposes.

**vi.) MoU signed between Jammu & Kashmir Institute of Management, Public Administration & Rural Development (J&KIMPARD), Government of Jammu & Kashmir and National Centre for Good Governance (NCGG)**

An MoU was signed on July 1, 2021 for a period of 5 years with an objective to establish, maintain and enhance academic and intellectual interaction. Training activities for 2,000 senior officials included promoting excellence in capacity building programmes and practices relating to good governance, General Financial Rules (GFR) 2017, public – private partnerships (PPP), & e-procurement with focus on GeM. This is aimed at enhancing the mid-career training programme in



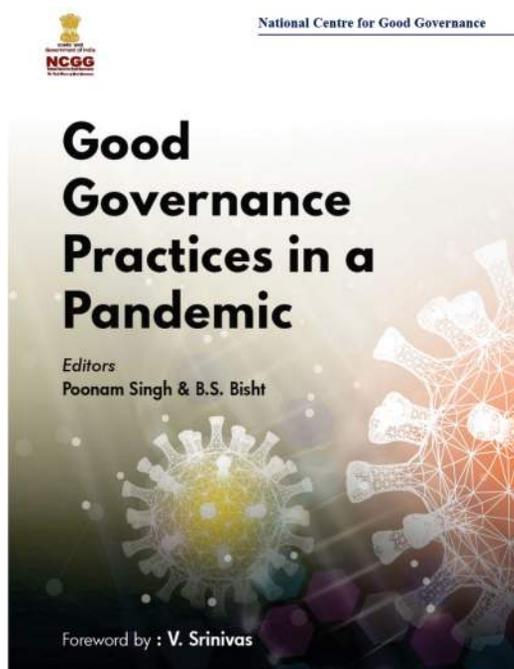
line with IAS training programme of DoPT, Government of India.

**vii.) MoU signed between National Institute of Rural Development and Panchayati Raj (NIRD&PR), Hyderabad and National Centre for Good Governance (NCGG).**

An MoU was signed on January 17, 2022 for a period of 3 years to share the experiences and gain synergy for effective implementation and management of development programmes in the area of service delivery and good governance. This collaboration also includes capacity building programmes; joint projects; externally aided projects; exchange of resource persons; hosting and visiting delegations; sharing of infrastructure facilities and exchange of relevant publications.

## Publications

A book titled 'Good Governance Practices in a Pandemic' edited by Prof. Poonam Singh, the nodal officer in NCGG and Dr. B. S. Bisht was released by the Centre.



This book is an independent and pioneering effort to assess the state of India's governance practices during the pandemic. Over 40 universities including 100 academicians from various departments i.e., Department of Public Administration, Centre for Public Policy, School of Humanities and Social Sciences, School of Political Sciences, Department of Public Policy and Public Administration were requested to submit the articles during a conference, which was held on July 15, 2020. 16 articles were reviewed from national, state and district perspectives. Based on the articles, this book provides updated real-life experiences on COVID-19 issues in India and serves as a useful learning material and toolkit for others, to know what has worked so far and ways to fight a virus. The book addresses crucial aspects of good governance practices during the pandemic in India that will be of interest to policy makers, experts, specialists, academicians, researchers, students and observers of the initiatives in India.

## Facilities available at NCGG, Mussoorie

The building complex includes faculty rooms, office space for staff, library, computer laboratory, conference hall, guest rooms, dining hall, kitchen, and lounge.

The library consists of a specialized collection on regional and urban planning, environmental studies, and reports of various research studies conducted by NCGG. The computerized catalogue and bibliographic services of the Gandhi Smriti Library of the academy are also available for use by the centre.

The computer laboratory has ten workstations, digitizing and scanning facilities, color printers, word processing and statistical software. The conference hall can accommodate up to 40 participants and is equipped with multi-media facilities.

## The NCGG Team

### Shri V. Srinivas

Director General, NCGG and Secretary, DARPG, Government of India



He joined the Indian Administrative Services in 1989, at age of 22, and has 32 years of distinguished service. He has served as Deputy Director (Administration) AIIMS, Director General, National Archives of India, Joint Secretary to Government of India in the Ministry of Textiles, Joint Secretary to Government of India in the Ministry of Culture, Secretary to Government Finance and Planning Department, Rajasthan, Advisor to India's Executive Director in the International Monetary Fund (2003-2006), Private Secretary to Finance Minister of India and Private Secretary to External Affairs Minister. He has authored 162 articles/ papers on public finance and public administration and delivered 63 orations. He is a senior policy maker, an academician and an institution builder par excellence.

### Prof. Poonam Singh

Associate Professor



She is the nodal officer of training at NCGG, New Delhi. She has worked as a lecturer in Gaya College, Gaya (Magadh University, Bihar) from 1990-94, worked on Bihar Education Project, DPEP and Sarva Shiksha Abhiyan (SSA) from 1998 to September, 2005 and was in the implementation of DPEP and SSA. She has been working with the erstwhile NIAR, LBSNAA (now NCGG) from October, 2005 and has coordinated on various prestigious projects related to capacity building programmes, annual work plan and budget for SSA for the states and UTs on governance issues. She was the member of Plan Approval Board (PAB), Ministry of Education, Government of India. As nodal officer of training, she coordinates and designs the modules in consultation with the Ministry of External Affairs, Government of India for the capacity building training programmes on governance issues for the senior civil servants of neighboring countries such as Bangladesh, Myanmar, Maldives, Cambodia, Gambia & South African countries.



## Dr. A. P. Singh

Associate Professor

He has an experience in conducting social science research and in organizing trainings at national and international levels in the field of management, governance, administration and public private partnership. With an M. Phil and Ph.D. in Statistics, his expertise lies in the area of data analysis. He has been working in the fields of land reforms, education, health and rural development. He has published several works in journals of repute and has books to his credit. He has been associated with successful completion and publishing of several research studies of different social sectors. He has successfully coordinated 75 international training programmes for civil servants of various countries and several national level training programmes for prestigious organizations such as Lok Sabha Secretariat, state civil servants, senior officers of Coal India among others.



## Dr. Bhupendra Singh Bisht

Associate Professor

With an MA and Ph.D. in Geography, he holds more than 20 years' experience in research, development and training. He has worked as a Research Scientist in GBPIHED (an organization of Ministry of Environment, Forest & Climate Change, GoI) and has also worked as a faculty in the Uttarakhand Academy of Administration, Nainital. He has published more than 30 research papers in national & international journals of and has edited three books on 'Sanitation and Health in Rural India: Problem & Management Options' with Shri Alok Kumar, IAS former Deputy Director, (LBSNAA), 'Decentralized Governance on Water & Sanitation in India' with Shri Kush Verma, IAS, former DG, NCGG & Dr. Aiden Cronin, Chief Water & Sanitation, UNICEF, Indonesia and 'Good Governance Practices in a Pandemic' with Shri V. Srinivas, IAS, Secretary, DARPG & former DG, NCGG and Prof. Poonam Singh from NCGG. Dr. Bisht has also successfully organized 90 capacity building training programmes on water & sanitation, public policy & governance and on advanced leadership training programmes across the country.

## Dr. Gazala Hasan

Assistant Professor



She has been involved in various research studies in the social sector, SSA, trainings and management development programmes. She holds a degree in M.Com., Ph.D. (Commerce), from Jamia Millia Islamia University, New Delhi and a Direct Trainer Skills (DTS) course from LBSNAA, Mussoorie.

## Shri Sanjeev Sharma

Research Associate



He has successfully coordinated 75 international training programmes for civil servants and several national level training programmes for prestigious organizations such as Lok Sabha Secretariat, state civil services officers and senior officers of Coal India Ltd. among others. He has published research articles in journals and books. He is skilled in quantitative and statistical analysis. He holds an M. A. (Sociology), M. A. (English) degree from HNB Garhwal University, Srinagar, and PhD (Sociology) from Sainath University, Ranchi, PGDCA from MCRP University, Bhopal. He has completed a Direct Trainer Skills (DTS) course at LBSNAA, along with a certificate course in DTP and auto CAD from graphic era, Dehradun.

## Dr. Mukesh K. Bhandari

Research Associate



He has been associated with successful coordination of 75 international training programmes for civil servants and several national level training programmes for prestigious organizations such as Lok Sabha Secretariat, state's civil servants, senior officers of Coal India Lts. among others. He has participated in four training programmes organized by Pragaya international organization as resource person to impart training to district officers and Gram Panchayat members in Himachal Pradesh and Jammu & Kashmir state on 'indigenous peoples rights.' He has also worked as a field supervisor in the research programme: assembly election study 2002 (post-election survey) organized by Lokiniti, Centre for the study of Developing societies. He holds a M.A. (political science), from H.P. University, Shimla, Ph.D. (political science) degree from H.N.B. Garhwal University, Srinagar, diploma in local self-government from All India Institute of Local Self Government, Bombay and a Direct Trainer Skills (DTS) course at LBSNAA, Mussoorie.

## Shri Sandeep Garg

Finance Officer



He is an officer of Ministry of Finance, Controller General of Accounts (CGA), Department of Expenditure. He has taken training in computer audit techniques organized by INGAF. He is having working experience in PFMS online portal and in Government Accounts and Internal Audit. He holds a degree in B. Sc. Physics (hons.).

**Members of the Governing Body of the National Centre for Good Governance**

1.	Cabinet Secretary	Chairperson
2.	Secretary, Department of Administrative Reforms & Public Grievances	Vice- Chairperson
3.	Secretary, Department of Personnel and Training	Member
4.	Secretary, Department of Rural Development	Member
5.	Secretary, Ministry of Housing and Urban Affairs	Member
6.	Secretary, Department of Health and Family Welfare	Member
7.	Secretary, Department of Higher Education	Member
8.	Secretary, Department of Economic Affairs	Member
9.	Secretary, Ministry of Electronic and Information Technology	Member
10.	Secretary, Department of Agriculture, Cooperation & Family Welfare	Member
11.	Academicians/ Eminent Administrators/ Specialist/ Eminent Innovators/ Heads of reputed institutes	Members (5)
12.	Director General, NCGG	Member – Secretary

**Members of the Management Committee of the National Centre for Good Governance**

1.	Secretary, Department of Administrative Reforms & Public Grievances	Chairperson
2.	Secretary Coordination, Cabinet Secretariat	Member
3.	Additional Secretary & Finance Advisor (Home)	Member
<b>Secretaries or their nominee not below the level of JS</b>		
4.	Department of Personnel & Training	Member
5.	Department of Rural Development	Member
6.	Ministry of Housing and Urban Affairs	Member
7.	Department of Health & Family Welfare	Member
8.	Department of Higher Education	Member
9.	Department of Economic Affairs	Member
10.	Ministry of Electronic and Information Technology	Member
11.	Department of Agriculture, Cooperation & Family Welfare	Member
12.	Director General, NCGG	Member

## Annex - III

**Details of capacity building programme in field administration for the civil servants of Maldives**

S. No.	Programme	Period	Number of Participants
1.	6th capacity building programme in field administration for the civil servants of Republic of Maldives	September 27 - October 9, 2021	30
2.	7th capacity building programme in field administration for the civil servants of Republic of Maldives	November 8-19, 2021	30
3.	8th capacity building programme in field administration for the civil servants of Republic of Maldives	December 20-31, 2021	29
4.	9th & 10th capacity building programme in field administration for the civil servants of Republic of Maldives	February 28 – March 11, 2022	55
<b>Total participants</b>			<b>144</b>

## Annex - IV

**Details of capacity building programmes in field administration for the senior officers of Jammu & Kashmir Administrative Service**

S. No.	Programme	Period	Number of Participants
1.	1st capacity building programme in field administration for senior officers of Jammu & Kashmir administrative service	August 30 – September 10, 2021	32
2.	2nd capacity building programme in field administration for senior officers of Jammu & Kashmir administrative service	December 13-24, 2021	30
3.	3rd capacity building programme in field administration for senior officers of Jammu & Kashmir administrative service	March 14-25, 2022	30
<b>Total participants</b>			<b>92</b>

## Annex - V

**Details of NCGG - ITEC webinars series**

S. No.	Title	Date
1.	NCGG - ITEC webinar on administrative innovations - passport seva kendra & e-Office	August 6, 2021
2.	NCGG - ITEC webinar on administrative innovations - India post & UDAN	September 3, 2021

**Details of good governance webinars series**

<b>S. No.</b>	<b>Title</b>	<b>Date</b>
1.	Webinar on worldwide governance indicators & good governance index	April 16, 2021
2.	NCGG - IIM Indore - University of Texas Webinar on does leadership matter? Improving job satisfaction and commitment in the public service	June 25, 2021
3.	Webinar on principles of good governance and role of institutions in achieving sustainable development	June 29, 2021
4.	Webinar on effective, accountable, inclusive governance and public administration reforms to empower people	July 30, 2021
5.	Webinar on the comparative history of civil services of United States of America, Nigeria & India	August 18, 2021
6.	72nd Indian Constitution Day celebrations - Webinar on civil services under the Indian constitution	November 26, 2021
7.	Webinar on central secretariat services - Meeting the challenges of new India	December 2, 2021









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